

INTEGRATED CARE SYSTEMS (ICS) UPDATE

Health and Wellbeing Board – Formal public meeting

28 September 2022

Healthy Surrey

DELIVERING THE
COMMUNITY VISION FOR SURREY

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Surrey Heartlands ICB update

September's Integrated Care Board was held on 7th September 2022. The following items were discussed:

- MOU of understanding between Surrey Heartlands ICB and NHSE – this was agreed and is a standard national approach.
- A powerful carers presentation was given by Sue Tresman, independent carer's lead.
- Place updates were given – there was a focus this month on Surrey downs, and reports from other place leads / chairs. A common theme was response to the Fuller Report and preparation for strengthening integrated health and social care capacity at neighbourhood level.
- A very powerful pair of videos was shown regarding asylum seekers and their health needs.
- The departing equality and diversity lead gave a very positive overview of her work over the last two years before she leaves to take up another post in Kent,.
- A range of assurance reports and reports from committees were given that identified some significant operational and financial challenges, which would continue over the forthcoming winter period. Despite a strong base for performance.

Surrey Safe care

- Work continues to embed the new electronic patient record system (Surrey Safe Care) at Ashford and St Peter's and the Royal Surrey NHS Foundation Trusts launched in May.
- The system comprises a series of software applications that bring together and digitalise clinical and administrative data to replace paper-based records that will improve processes and increase safety, efficiency, and experience for patients.
- Cancer treatment has been prioritised throughout implementation, with performance across both Trusts remaining above the national average for the new 28-day diagnosis standard, 62 day and Two-Week Referral performance.
- Teams continue to work hard to mitigate initial difficulties particularly in outpatients where implementation, added to an increase in demand and seasonal capacity patterns, resulted in some impact on appointment waiting times.
- Positive progress is being made to rebuild clinic templates to mitigate this alongside improvements in discharge summaries to primary care.
- Both Trusts have set out clear action plans, with additional resources to include external specialist expertise in a number of fields, to continue to mitigate remaining issues, with appropriately increased risk ratings to ensure focus remains on recovery as a priority.
- Data quality is taking some time to settle, which has a short-term impact on our ability to provide accurate reporting data for elective activities and timely urgent and emergency care activity for the system; additional expert resources are helping improve the situation.
- We continue to work closely with the two Trusts and with colleagues across and beyond our system to ensure learning is applied nationally to any future roll-out.

Surrey Heartlands ICP update

Agenda items and brief summary from the last meeting (July)

- **Terms of Reference review and approval.** Terms of Reference were agreed in principle, and members acknowledged would be an ongoing discussion of the purpose and function, and membership of the Integrated Care partnership ('ICP').
- **Local Partnership Fora.** Paper proposed the setting up of Local Partnership Forums (LPF), being initially piloted in a small number of Districts and Boroughs. The Local Partnership Forums are intended to fill that gap in the translation of county-wide activity, into community-based activity at the local level. Discussion centered around how the LPFs could link to the new health structures being established, and the links between the LPF and recommendations of the Fuller Stocktake report.
- **Review of ICP Priorities and Forward plan.** Priorities and forward plan were reviewed to ensure right items are coming to the ICP.

Agenda items for next Integrated Care Partnership (28th September 2022)

The September formal public meeting will discuss the following topics in more depth:

- Health and Care Academy
- Local Partnership Fora update
- Fuller Stocktake implementation
- VCSE alliance
- Integrated Care Strategy headlines



Establishment of NHS Frimley

- Following Royal Assent being given and the establishment of the Health and Care Act (2022) in law, our new legal structures were established on 1st July 2022, in common with other health and care systems around the country. We are retaining the “Frimley Health and Care” title for our partnership as an Integrated Care System and have now formalised two new key parts of local architecture (further detail below).
- We have now established the Frimley Integrated Care Board (to be known as “NHS Frimley”) on the 1st July. Recruitment to all our Executive, Director and Non-Executive Member positions is complete, with colleagues taking having up their posts between 1st July and 8th September 2022.
- All our Board Partner Members were also formally appointed on the 1st July and these eight seats have been filled with members who are working in the Local Authority, Primary Care and NHS Provider sectors. The Board of NHS Frimley has now met twice and will ensure we bring a true system partnership approach to how the ICB takes decisions for the benefit of our population.

Establishment of Frimley Public Service Partnership

- Our other major point of establishment is the Frimley Integrated Care Partnership (to be known as “the Frimley Public Services Partnership”) which also came into existence on 1st July 2022. The first meeting of the ICP Assembly will take place at the end of September, with over 50 invites issued to Assembly members from across the Partnership to attend an introductory development session which will launch the ICP formally.



- One of the first responsibilities of the ICP will be to refresh the Frimley system strategy and over the course of the rest of the year we will be progressing this work to ensure that we understand where our greatest challenges are for the 800,000 people who live in our system.

Planning and Delivering for Winter 2022 / 23

- In April we submitted our system plan for 2022/23 which sets out our approach to meeting the main challenges of the year ahead. As a partnership we have submitted an ambitious plan which will ensure we can improve patient care and access throughout the year whilst living within the financial allocation which has been made available to us. The Frimley system partnership is currently focusing on the production of its immediate Winter Plan to ensure that have the best chance of meeting our residents' needs during challenging periods in the winter months.
- Further to this, we have recently concluded a significant piece of work to refresh the Frimley ICS Urgent and Emergency Care Strategy which we will be brining through to a future meeting in further detail.

Working across ICS boundaries for the benefit of the Surrey population

- We continue to participate in further work on the Surrey Commissioning Memorandum of Understanding which will enable us to work more seamlessly with partners organisations in the Surrey geography to meet local need.